

TABLE 5.1 Summary of potential staffing resources for each phase.

	Feasibility stage	Implementation stage	Operation stage
Internal resources			
Public works department*	◇	◇	◇
City and county management	◇	◇	✦
Finance department	◇	◇	✦
Utility billing department	◇	◇	◇
Legal representation	◇	◇	✦
Public information	✦	◇	✦
Elected officials	◇	◇	✦
External resources			
Stormwater utility consultant	✦	✦	✦
Public awareness contractor	✦	✦	✦
Survey and GIS contractor	✦	✦	✦
Stakeholder group	✦	✦	✦

◇ Required staff

✦ Possible support

*Assumes that the public works department is responsible for stormwater programs.

Table Courtesy of Water Environment Federation (2013). *User-fee-funded stormwater programs* (2nd ed.). Water Environment Federation. <https://www.wef.org/Store/ProductDetails.aspx?productId=28818404>